

Royal Military Colleges of Canada Alumni Association Inc.

Information Briefing for Canadian Military Colleges Review Board - Secretariat

November 13, 2023

Outline



- ➤ Who and what is the Royal Military Colleges of Canada Alumni Association?
 - > Purpose
 - > Membership
 - > Stakeholders
- Overview of
 - > Impact
 - Processes and activities
 - Communications
- Perspectives on Independent External Comprehensive Review (Arbour Report)
- Key Points of Contact

RMC Alumni Association: Who We Are



Royal Military Colleges of Canada Alumni Association Inc.

- > An independent not-for-profit under Canada Not-For Profit Corporations Act
- A registered charity
- > \$36M in total assets as of December 31, 2022, of which:
 - \$18M donated by alumni, plus other investments and research funds held in trust
 - > \$27M in fund balances

Historic merger vote of October 2021

- Combined the Royal Military Colleges of Canada Foundation Inc. with the RMC Club
 - RMC Club was an unincorporated association, established in 1880
 - RMC Foundation was incorporated as a not-for-profit and registered as a charity in 1966
- Name changed to RMCAA to be more inclusive, by-laws modernized, including membership to reflect modern alumni organizations
 - > any person who has attended a Canadian Military College is a member

RMC Alumni Association has a small, full-time professional staff, overseen by a governance board made up of volunteers:

- > Board made up of 18 elected members plus appointed members
- Staff currently number seven,
- Office located in Kingston at RMC in Panet House, also acts as a retail outlet for RMC and RMCAA https://store.rmcalumni.ca/ with a part-time presence at RMC St Jean

RMC Alumni Association: Purpose



Mission of the RMC Alumni Association:

- bringing together our alumni and other members for their mutual benefit, support, mentorship and camaraderie;
- advancing education by establishing and maintaining scholarships, bursaries and prizes;
- supporting and promoting training and leadership programs by providing funding for programs and initiatives for the benefit of the Canadian Military Colleges (CMC) to grow and develop Canada's future leaders;
- establishing, preserving, protecting and commemorating monuments and significant heritage sites at the Canadian Military Colleges;
- enhancing, preserving and promoting the experience, history, traditions and culture of the Canadian Military Colleges; and
- promoting and advocating for the mission of the RMCAA.

RMCAA: Membership and Stakeholders



Membership

- Any person who has attended a degree granting program at a CMC is eligible for membership in the Alumni Association
 - Paid-up members (Life or annual) are "voting members", others are "non-voting"
 - Approximately 7,000 voting members, total estimated membership of 30,000 including graduate studies, continuing studies, and undergraduates

Stakeholders

- Royal Military College of Canada and Royal Military College St Jean are beneficiaries
 - RMC and RMC St Jean Boards of Governors each include a member nominated from the RMCAA. These governors are independent of the RMCAA, owing a duty of loyalty to the Minister
- RMC Club branches are independent affiliates of RMCAA
 - Atlantic, Quebec, Fort St-Jean, Ottawa, Kingston, Hamilton, Toronto, Manitoba, Edmonton, Calgary, Vancouver Island
 - Other branches/chapters, e.g. RMC Hockey Alumni Association
- Royal Military Colleges Museum Corporation
 - "sister" corporation created to design-build-operate-maintain new museum building for RMC, per March 2021 Letter of Intent with DND/Assistant Deputy Minister Infrastructure and Environment
 - Forthcoming major capital campaign

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RMCAA Impact Highlights: Supporting Future Leaders



In the last 10 years alone RMCAA has provided:

- RMC Kingston \$5.8M in support for programs and activities
 - > \$3.2M in the last five years
- ➤ RMC St Jean \$1.2M in support for programs and activities
 - > \$690K in the last five years

Donations of \$25K or more completed in 2022 includes:

- RMC Museum Corp \$358K
- > RMC St Jean St Maurice Mess Project \$309K two of four phases completed
- RMC Squadron Lounge Upgrades \$ 60K
- RMC Team Benches / Shelters \$46K
- RMC Class of 65 Professorship \$42K
- RMC Mottershead European Battlefield Tour \$42K
- RMC War of 1812 Battlefield Tour \$34K
- RMC Resilience Plus Program \$30K
- RMC Sandhurst Team \$30K
- RMC Museum Support Staff \$28K
- RMC Mottershead Italian Battlefield Tour \$28K
- RMC NATO Field School & Simulation \$26K
- RMC Band \$25K



RMCAA Impact Highlights: Supporting Research



RMCAA and RMC Research Memorandum of Understanding

- ➤ Holds in trust federal Tri Council Grants and other Partnership Grants and disburses those funds in accordance with the terms of the MOU
- > On December 31, 2022, the RMCAA held over \$2.4M in funds
 - Providing payroll services for approx. 50 research assistants on a biweekly basis

During 2022

- ➤ Net payroll of \$1.2M was processed and total disbursements for minor expenses, travel and grant transfers was \$800K
- > \$2.2M in new grant funds were received

Research Bursary fund

- RMCAA holds funds for the Principal's Office
- ➤ The Principal and Vice Principal Research hold responsibility for how these funds are disbursed

RMC Alumni Association: Key Processes (1/2)



Managing charitable donations

- > RMCAA collects donations (issues tax receipts), applies them to one of 125 funds
 - i.e., endowments, accumulating funds, restricted funds and unrestricted funds
 - Agreements are in place to ensure wishes of the donors
- > Annual review of accounts by external auditors
- > Individual alum, branch and class giving, such as
 - Annual "Battle of the Classes"
 - Planned estate giving
- Corporate sponsorships
- Donation management
 - 1% administrative fee on restricted funds and endowments

Other sources of revenue

Include affinity programs (e.g., Canso, TD Bank, Perkopolis), gift shop sales, membership fees

Investments managed by

- Professional portfolio management
- Agreement with Canso Investment Council

RMC Alumni Association: Key Processes (2/2)



Request for Funds (RFF)

- Annual Request for Funds (RFF) cycle July 1 to June 30*
 - Submittal deadline is January 31
 - Both Colleges submit requests from staff and students, across all departments (academic, athletics, military training)
 - Commandants review, prioritize and endorse requests
 - ➤ **Gifting Committee** conducts annual review process to allocate finite resources:
 - > RMCAA staff prepares package for Gifting Committee
 - Committee reviews and recommends plan for Board approval
 - Out of sequence requests (OOS RFF)
 - Reviewed if sufficient funds available
- Disbursement of funds
 - Donation agreements for each non-discretionary gift
- Verification of payment

^{* 104} applications totaling \$1.395M were submitted to the RMCAA for the 2023-2024 Gifting Cycle

RMCAA: Overview of Communications



Public communication on behalf of organization:

- Board Chair and CEO
- As designated by Board Chair

Communication with stakeholders:

- Board Chair has direct relationship with Commandants RMC, RMC St Jean, and Commander Canadian Defence Academy
- Staff has routine contact with senior staff and administration at RMC and RMC St Jean working in partnership with Canadian Forces Morale & Welfare Services/ Personnel Support Programs

> Communication with members and public through

- RMCAA website: https://www.rmcalumni.ca
- Social media feeds: LinkedIn, Twitter, Facebook, Instagram
- On social media, general hashtag is: #RMCAlumniAssociation
- Challenging to reach current students, serving CAF members as an external organization

Member and donor database

- E-mail and letter mail communication
- Incomplete data on current students, recent graduates
- Most engaged cohorts are graduates from the 1960s and '70s

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RMCAA: Perspectives on Arbour Report (1/4)



Bottom line:

The Alumni want to help make the CMCs safer, more inclusive and more effective

Actions since Independent External Comprehensive Review report in May 2022:

- Issued statement of June 2022:
 - RMCAA recognizes and supports survivors
 - Systemic and cultural change is required
- Received more than 200 response messages from members, classes, branches
 - Offers of help
 - Sharing negative experiences
 - Positive testimonials on the benefits of military college experience
 - > Insight and advice on areas for improvement
- ➤ Launched an alumni survey and received 1400 responses from different generations, genders, sexual orientation and minority groups

RMCAA Chair Letter to Minister of National Defence

October 2022 – Committed to supporting survivors and driving systemic and cultural change

RMCAA is preparing a comprehensive, evidence-based submission for the CMC Review Board, aimed at seizing this strategic opportunity to renew the Canadian Military Colleges

RMCAA: Perspectives on Arbour Report (2/4)



RMCAA has engaged a team from Boston Consulting Group, led by Genevieve Bonin (RMC '93) to support it with this vital project

Steering Committee of external experts assembled to advise and challenge the RMCAA Board, led by Board Director Michèle Mullen, consisting of:

- > Dr. Alice Aiken, VP Research and Innovation, Dalhousie University
- Dr. Wanda Costen, Dean Smith School of Business, Queen's University
- The Honourable (Ret'd) Erin O'Toole, President & Managing Director ADIT NA
- The Honourable Rear-Admiral (Ret'd) Rebecca Patterson
- Dr. Nancy Taber, Professor and Program Director, Adult Education Brock University, Co-Director Transforming Military Cultures Network
- Lieutenant-General (Ret'd) Christine Whitecross, Former Commandant of NATO Defense College, former Commander Military Personnel Command
- Eric Windeler, Founder Jack.org, Honourary Doctorate (LLD) Queen's University

Note: Steering Committee members are serving in their capacity as individuals, not as representatives of their organization

RMCAA: Perspectives on Arbour Report (3/4)



RMCAA anticipates having submission ready for CMC Review Board early in 2024

Notional project planning timelines, based on approximately 10 weeks of work:

Approach: Three stages to develop renewal strategy



Take stock of existing initiatives & strategic priorities, leveraging past work efforts as input

- Review existing internal assessments/analyses conducted by CPCC and CMC leadership
- Interviews with current culture transf. leads

Understand target state ambitions and confirm / align strategic objectives for renewal

- Interview core steering team members and other stakeholders as needed
- Inform with leading peer global examples

Align on approach and key dimensions for evaluating and prioritizing opportunities

 E.g., impact on culture change, impact on leadership development, feasibility, etc.



Status summary on in-flight initiatives, including gap areas and barriers to progress

Alignment on strategic objectives for renewal and evaluation approach for potential opportunities

\ 4-5 weeks

opportunity identification, evaluation, and prioritization

Gather internal perspectives on gaps, pain points, and opportunity areas

- Including RMCAA membership census, org health check survey, and internal belief audits
- Participation: Alumni, CAF/DND, CMC, Cadets

Synthesize best practices and benchmarks / examples from other post-secondary institutions and foreign military academies

 Examples: West Point, Annapolis, University of Waterloo, Queens University...

Evaluate and prioritize opportunities based on aligned approach and key dimensions

- Test and iterate through focus groups
- Assess viability and high-level impact potential
- Identify barriers, constraints, and enablers



Synthesis of insights across interviews, org health check, and benchmarking

Evaluation and prioritization of strategic renewal opportunities

1-2 weeks

Summary and implications: Renewal strategy and narrative

Develop strategic renewal narrative summarizing recommended initiatives and opportunities

- Including strategic objectives, priority focus areas, and core insights informing results
- Separate recommendations to address constraints to RMCAA's effectiveness

Identify key implications for operating model and key internal / external enablers

- Operating model: High-level resourcing needs, metrics tracking, capability gaps, etc.
- Structural enablers: Estimated range for funding, leadership programming, etc.

Socialize with key stakeholders

Including refinement of strategic narrative and opportunities based on feedback received



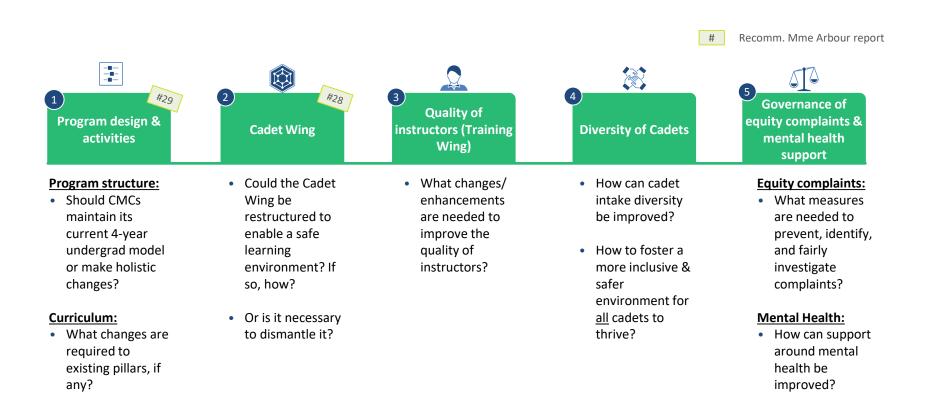
Strategic narrative to summarize renewal strategy and set of opportunities / recommendations

Synthesis of key implications for structural changes, resourcing needs, metrics tracking, etc.

RMCAA: Perspectives on Arbour Report (4/4)



RMCAA is looking to offer perspectives on <u>5 key areas</u> to address cultural challenges at CMCs, encompassing Mme Arbour's recommendations and <u>more</u>:



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RMCAA: Points of Contact



- ➤ Lead for Arbour Report Response, Chair Advocacy & Promotion Committee
 - Scott Stevenson
- > Board Chair
 - ➤ George Lundy
- > Chief Executive Officer
 - Nancy Marr

RMC Alumni Association



Appendix

ADDITIONAL INFORMATION

RMC Alumni Association: Board Committees



Committee Roles:

- Executive (Committee Chairs): agenda management, strategic direction
- Operations (Corporate Officers): operational and HR advice and support to CEO
- Alumni: engage members, classes, branches
 - Old Brigade Council: engagement and stewardship of Old Brigade (i.e., Classes that have reached 50-years since year of entry to one of the Colleges)
- Fundraising: develop strategies, annual fundraising plan
- Investment: oversight of portfolio managers, and advice
- Gifting: review request for funds, prioritize disbursements based on impact, annual gifting plan, out of cycle requests, oversee projects
- Audit & Finance: financial stewardship, corporate risk management
- Governance & Nominating: governance oversight, policy review, succession planning, board performance, recruiting and nomination of directors
- Advocacy & Promotion: public, government and stakeholder relations strategies, promotion of partnerships, promotion of the Association, Alumni, and the Colleges 20

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Start of new

January

Financial

Year

RMC Alumni Association: Annual Cycle of Activities						
August	September	October	November	December		
Annual Battle of the Classes fundraising Campaign	 Director nominations Appointment of auditors 	Annual meeting of members • Elect directors	New board director orientation	Battle of the Classes Ends End of		
CMRSJ fin de semaine des retrouvailles	 RMC Reunion weekend Legacy Dinner (RMCAA black-tie fundraiser) Old Brigade Dinner 	Appoint Auditors	Quarterlymeetings withBranchpresidentsClass	Financial Year Board meeting: • Strategic		

Committee

(Annual)

Royal Roads

Homecoming

Quarterly meetings

Branch presidents

Class secretaries

March

with

February

meeting:

Interest

Budget Operating

Plan

Plan

attributions

Fundraising

Board

Class secretaries
 April May
 Gifting Board meeting

Strategic Plan Risk Register July June **Board meeting:** Gifting Plan Audited **Financial** Statements **RMC Graduation** ceremonies **Promotion CMRSJ**





RMC ALUMNI ASSOCIATION INC L'ASSOCIATION DES ANCIEN(NE)S DES CMR